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## Mission

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Samaritan provides exceptional care to promote comfort, dignity, and quality of life for those living with serious illness or grief

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## Vision

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Samaritan leads the advancement of palliative care and hospice through innovation, collaboration, education, and access.

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## Values

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Compassion  
Respect  
Integrity  
Excellence  
Innovation

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## Philosophy of Care

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Samaritan approaches each person and family in our care with reverence for the sacredness of life, while developing and sustaining a relationship that is serving, trusting, authentic and caring.

- We recognize the unity of life and our connectedness with each other, those we care for, our community and our world.
- We strive to create a healing environment at all levels to restore wholeness of self, by assisting those being cared for with meeting basic human needs, while seeking to align mind, body and spirit.
- We provide care that is both life giving and life receiving through the incorporation of the philosophy, art and science of caring.
- We are guided by a deep sense of commitment and the ethic of human service.

– *Based on Jean Watson's Theory of Human Caring (2000)*

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## Standards of Service Excellence

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- Our first priority is to provide outstanding service excellence to all those we serve.
- We strive to exceed the needs of all our customers.
- We are proud to be ambassadors for Samaritan.
- We are recognized for our compassion and professionalism.
- We cultivate an environment to encourage respect, creativity and growth for our employees and volunteers.