

Samaritan

LIFE-ENHANCING CARE

2021 Community Benefit Report



*Helping Patients and Their Families
Live Their Best Life Since 1980*

Dear Friends,



We extend a sincere thank you to our patients, and those who care about them, for choosing Samaritan. Please know that we feel it is a privilege and an honor to be of service, helping you live your best life every day.



Thank you to our dedicated staff for your commitment to all those we serve through our

mission to provide expert, compassionate care throughout the pandemic.

As a local, community-based not-for-profit provider, we are grateful to our donors and volunteers whose gifts ensure that Samaritan continues to provide life-enhancing care for the most vulnerable people – right here in South Jersey.

At Samaritan, we honor every person's culture, values, and wishes by respecting who they are and what matters most to them. Through our connections to each other, those we serve, our community, and world, we strive to provide equitable access to care and opportunities.

We remain guided by the ethic of human service and we are proud to be the region's preferred provider of life-enhancing care, helping more people in more ways each year.

With gratitude,

Mary Ann Boccolini *Phillip W. Heath*

Mary Ann Boccolini,
RN, BSN, MA
President and Chief
Executive Officer

Phillip Heath,
MS-HSA
Board Chair

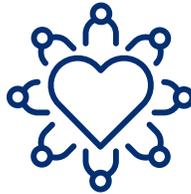
Providing Person-Centered Care with Extraordinary Compassion

Expanded Palliative Medical Partners



Samaritan's expanded palliative care services include home visits from physicians, nurses, and social workers for people living with the pain and stress of serious illness at any stage.

Touching Thousands of Lives



Samaritan touched the lives of 10,223 patients and thousands more of their family members, providing uninterrupted care 24 hours a day, 7 days a week, 365 days a year for all patients throughout the pandemic.

Growing Support



Philanthropic support for Samaritan's mission continued to grow, funding our essential, non-reimbursed above-and-beyond services.

Increasing Access to Care



Samaritan is committed to increasing access to care for people of color and those in the LGBTQIA+ community. We value input from our community to support our commitment.

Exceeding National Benchmarks



Samaritan exceeded all national benchmarks for quality of patient care and family caregiver experience (source: Medicare.gov) and is also accredited by The Joint Commission, the nation's largest accrediting body in healthcare.

Thank You to the Generous Donors Who Support Samaritan's Mission of Service

Samaritan received more than **\$2.3M in charitable support** thanks to generous individuals like you. It is our honor to recognize and thank you at [SamaritanNJ.org/Donors](https://www.SamaritanNJ.org/Donors).



SPECIAL
EVENTS



MAJOR
GIFTS



ANNUAL
GIVING



WILLS &
ESTATES



UNITED
WAY



GRANT
DOLLARS

5,196 donors
7,737 donations

Enhancing the Quality of Life for Patients and Those Who Care About Them

Charitable support enables Samaritan to provide quality, robust services that go above and beyond what we receive through insurance reimbursement.

Veteran-Centric Care



Samaritan provided hospice care with respectful inquiry, compassionate listening, and grateful acknowledgment.

- 472 Veterans

Complementary Therapies



Samaritan added aromatherapy to its family of complementary therapies. This is in addition to massage, music, and pet therapies.

- 262 massage therapy visits
- 325 music therapy visits
- 115 pet therapy visits

Volunteer Services



Samaritan is grateful to all volunteers who choose to give back in service to our mission.

- 444 volunteers
- 58 new volunteers
- 12,819 hours contributed
- \$369,444 saved

Care Management



Samaritan's technology investments enable clinical teams to provide patients with the right care at the right time to enhance the quality of life at every stage.

Transitions Services



Placed reassurance calls to patients to assess and address any changes in their health status.

Care for Uninsured



Samaritan continues to be here for everyone in our community.

Committed to Providing Personalized Care Through the Stages of Aging and Illness

Hospice Care

Providing many helpful services to promote comfort, dignity, and quality of life.



3,268 patients
171,781 days of care

Palliative Medical Partners

Providing supportive, quality-of-life care for anyone living with the pain and stress of serious illness at any stage.



5,631 patients
14,000 consultations

Community Education and Outreach

Through our Institute for Education, Research & Innovation, we educate the community on topics such as advance care planning, hospice care, palliative medicine, and grief.

Our goal is to help people better understand their healthcare options and empower them to express their goals of care, treatment, and quality of life.

Samaritan is grateful to Dr. Stephen Goldfine, chief medical officer, and Darryl and Andrea Gladden, Samaritan palliative care ambassadors.

Their presentations continue to educate physicians and other healthcare professionals throughout the state in collaboration with the Goals of Care Coalition of New Jersey and other Samaritan partners.



Inpatient Hospice Care

Two inpatient hospice centers provided 1,152 inpatient stays.



HomeVisit Physicians

Providing in-home primary care services for those with chronic conditions who can't get out for medical appointments.



1,324 patients
13,130 visits

Center for Grief Support

Helping families cope with the loss of a loved one through counseling and group support.



6,702 people served
51 support groups

Improving the Delivery of Healthcare Across Southern New Jersey

Established in 1980, Samaritan is the regional leader in palliative medicine, primary care at home, hospice care, grief support, education, and advocacy. Samaritan's commitment to inclusion, diversity, and access honors every person's wishes, goals, and values by respecting who they are and what matters most to them.

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